

CUILLIN HILLS HOTEL

— *Isle of Skye* —

Terms and Conditions

1. Once a reservation is made, you have entered into a contract with the Cuillin Hills Hotel and as such must abide by the policies of the reservation as detailed in your booking.
2. Any reservation made under a non-refundable, non-transferrable rate is charged in full at the time of booking and is not eligible for a refund in the event of a cancellation, nor would the reservation be transferred to a different date.
3. Any reservation made under a flexible cancellation policy will be charged a deposit of 25% to secure the booking, and you may cancel this free of charge up to 9am, five days prior to arrival. Any cancellation made after this time will be charged in full; any reservation which does not arrive for check-in as booked will be charged in full.
4. Any reservation made under a special offer or promotion will be charged in full at the time of booking, and this is non-refundable and non-transferrable in the event of cancellation.
5. Gift vouchers purchased for goods and services at the Cuillin Hills Hotel must be redeemed in-house at the time of the reservation; if you have a voucher for your reservation, please take it with you and present it at check-in for redemption. Please note that duplicates may not be available and lost vouchers may be forfeit.

Cancellation Policies

1. Direct booking (website/email/phone/at desk)
Flexible 5 day cancellation, available all year
Cancellation: The deposit will be refunded if the booking is canceled before 09:00 GMT 5 days prior to arrival. If the booking is canceled later than this or in the case of a no-show, the total amount for the stay will be charged and remaining room nights will be canceled.
Deposit: A 25% deposit is required to secure the booking (valid card details). The website will automatically take the deposit payment. Remaining balance collected 5 days prior to arrival.
2. Advance Purchase
10% discount for booking at least 10 days in advance, including Christmas & New Year
Cancellation: non-refundable, non-transferable
Deposit: Full payment for the entire reservation will be taken at the time of booking. The website will automatically take the full payment. Over the phone/email, payment will be taken manually.